

## One size doesn't fit all... Pick the service plan that fits your company

Different companies have different computer support needs. It's a simple statement, but one often ignored by companies who try to sell a "one size fits all" service plan. We know that companies have different needs and budgets so we've created these unique computer support plans to best fit your company's needs.

Our plans can cover everything from proactive server maintenance to complete coverage of all operations of your network; including managed virus, spyware and security controls!

A quick breakdown of our plans looks like this:

Plan	Includes
Bronze	Basic monitoring and patch management for your server(s).
Gold	Proactive maintenance to every computer on your network
Platinum*	Complete IT coverage for your entire network

\*Contact us to see if you qualify for a Platinum plan.

### **Associates Solutions' company info and offer**

With Associates Solutions' proactive service plans, you can rest assured knowing that we'll be aware of issues that occur day and night. In many cases, we'll call you to tell you about issues we want to solve before they grow into expensive downtime. In addition, our technicians will make regularly scheduled visits to your office to check and report on critical elements of your network. We'll reduce downtime, enhance reliability and take away the uncertainty that keeps you focused on your computer systems instead of on your business.



Choose the plan that works best for your company:

<b>Service</b>	<b>Bronze</b>	<b>Gold</b>	<b>Platinum</b>
Priority response over customers with no service contract	✓	✓	✓
Reduction in hourly rate	✓	✓	✓
Annual technology review	✓	✓	✓
Detailed monthly reporting	✓	✓	✓
Comprehensive 24x7 proactive server monitoring	✓	✓	✓
Detailed backup log checks	✓	✓	✓
Patch Management	✓	✓	✓
Workstation monitoring 24x7		✓	✓
Full test of backup & restore monthly		✓	✓
Firewall log checks		✓	✓
On demand workstation remote control		✓	✓
Monthly patches for Microsoft Office®		✓	✓
Managed Spyware protection		✓	✓
Managed Virus protection		✓	✓
User account administration			✓
Email server administration			✓
SQL server administration			✓
Intranet web site administration			✓
Interface with technology vendors			✓

Contact us today for a detailed quote for your network!

Call 913-384-9677 or email Jason at [jleib@associates-solutions.com](mailto:jleib@associates-solutions.com).